

## July 25, 2014 - EHS Chemical Inventory Entry Issues

### Affected browsers:

Internet Explorer (IE) 9 or 10, with update patch ([KB2962872](#)).

### Issue:

When searching by chemical name/CAS# or making a “not in catalog” entry, a pop-up box appears notifying the user that “Internet Explorer has stopped working.”

### Solution:

Use Firefox (preferred solution) or another Browser.

Once a new IE patch is available from Microsoft, entries using IE should be re-enabled.

If you require further assistance, please contact the Chemical Safety & Security Coordinator, Sandra Hick ([Sandra.Hick@ucf.edu](mailto:Sandra.Hick@ucf.edu) or 407-823-3307).

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Additional Details: When performing data entries using either “search catalog” or “not in catalog,” the pop-up window appears and data entry is not possible.

